



Haverling

LONDON BOROUGH

Quarter 2 Performance Report 2021/22

Environment Overview & Scrutiny Sub-Committee

November 2021

About the Environment O&S Committee Performance Report

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - Improve air quality in the borough by reducing the level of NO₂
 - HMO licenses issued
 - HMOs enforced against
 - Total Penalty Charge Notices (PCNs) issued in month
 - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated **Green**.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

Quarter 1 Performance

Indicator	Value	21/22 Annual Target	21/22 Q2 Target	2021/22 Q2 Performance	Short Term DOT 20/21 Q1	Long Term DOT 20/21 Q2
Improve air quality in the borough by reducing the level of NO ₂ µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	19.7 (Langtons) to 49.4 (Gallows Corner) 2019
HMO licenses issued	Bigger is better	N/A	N/A	18	18	12
HMOs enforced against	Bigger is better	N/A	N/A	1	0	1
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	32,390	30,215	36,235
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	32 days GREEN	19 days ↓	18 days ↓

During Quarter 2, there has been progress in the AQAP in a number of areas, including:

- As part of the Breathe London Project the Council has been provided with 4 portable air quality sensors, which monitor nitrogen dioxide and fine particulate matter. These sensors have been installed at selected locations in Rainham, Romford and Bedford's park.
- Engagement with schools on air quality projects was paused during school holidays, but started again in September. Key actions include:
 - Delivery of Bike ability training
 - Completion and launch of the walking zone maps for Drapers' Pyrgo Priory School and Harold Wood Primary School. Engagement with Branfill Primary School in order to develop a walking zone map is expected to start in October.

- The Council is considering formally adopting three School Streets pilots as permanent schemes with a decision to be made by Cabinet in January. The three experimental schemes being considered are at Branfil Primary School, Hylands Primary School and Squirrels Heath Infant and Junior. In addition, a decision has been made to start consultation on the expansion of the School Street Scheme at additional school locations. Baseline air quality monitoring at these locations is currently being carried out.
- Electric Vehicle charging points infrastructure:
 - The Draft Strategy on the installation of Electric Vehicle charging points across the borough is still being prepared, possibly to be adopted next year.
 - A funding application for EV charging points at 13 Council car parks has been submitted to the Office for Zero Emission Vehicles, currently awaiting decision.
 - Another funding bid for on street EV charging points is currently being prepared.

- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- The service continues to receive a low volume of new licence applications but prioritise the processing of HMO applications.
- Only 16 new licence applications were received during this period therefore the number of licenses issued includes applications received prior to July 2021.
- Enforcement operations and compliance inspections have now resumed and is expected that the number of HMOs enforced against will increase during the second half of this financial year.

Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- The recent easing of restrictions since April 2021 has seen an increase in PCN issuance and therefore also an increase in response times to challenges and representations.
- Following recruitment from the restructure, training has slowed correspondence response times as experienced members of the team provide training to new staff.

Any questions?

